

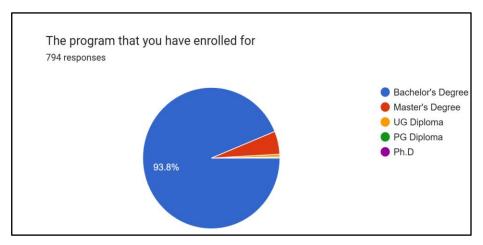
Student Satisfaction Survey 2023-24

- **1. Objectives:** To assess the level of satisfaction of the students about Teaching Learning Process, ICT tools and techniques, Infrastructure, Co-Curricular and Extra Curricular activities.
- **2. Number of respondents:** 794 (Approximately 21.35% students, Total number of students 3718)
- **3. Dates:** 25-04-2024
- **4. Methodology:** Survey questionnaire Google Form was shared with students of all the streams via class WhatsApp groups. The form contained objective type questions about curriculum, teaching-learning, evaluation, co-curricular activities, and infrastructure. Students had to select one answer from the given options. The last question was open ended inviting suggestions from students.

5. Distribution of students

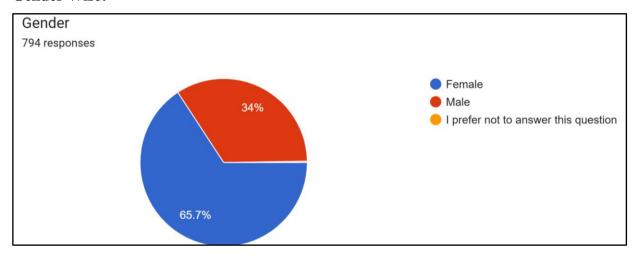
Out of 794 students, 745 students are from bachelor's degree, 42 students are from master's degree and 07 students are from diploma.

Program wise:



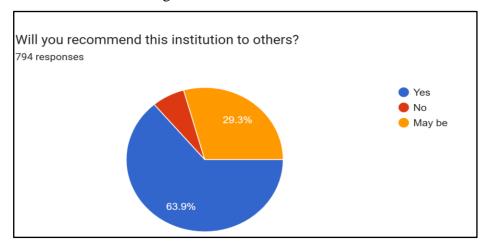
SSS-2023-24 Page 1 | 12

Gender Wise:

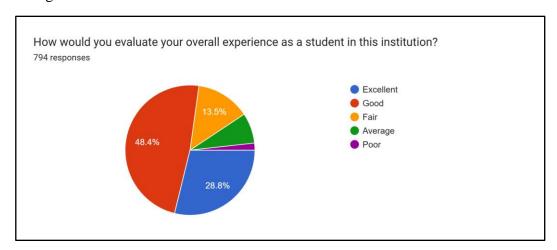


6. Satisfaction Level of Students

- 63.9% of students were positive about recommending this college to others.
- 77.2% of students rated the college as Good or Excellent.



Overall Rating



SSS-2023-24 Page 2 | 12

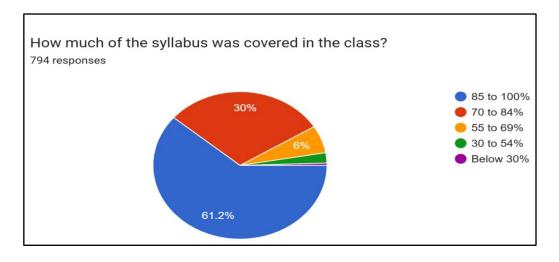
While analyzing the negative responses, word cloud was used. Some representative Suggestions by the respondents are listed below:

- ☐ Learning should be more practical, and research based. Newer technologies must be used for learning instead of old ones.
- ☐ The library should provide Xerox and print facilities like other colleges, it helps in printing the previous year question papers.
- ☐ Technological: Use online sources and multimedia to make the learning experience more engaging.
- □ Personalized Learning Methods : Use one-on-one mentoring and coaching to meet a wide range of learning needs.
- ☐ Experiential Learning: Provide hands-on projects and simulations to make the learning experience relevant and engaging.

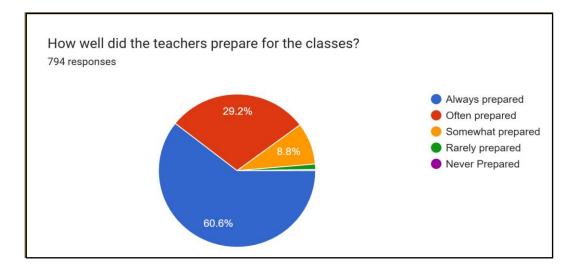
7. Action taken:

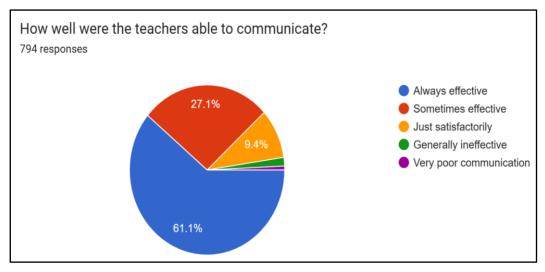
The suggestions are forwarded to the Head of the Institution, Heads of the departments and Examination Committee for appropriate action.

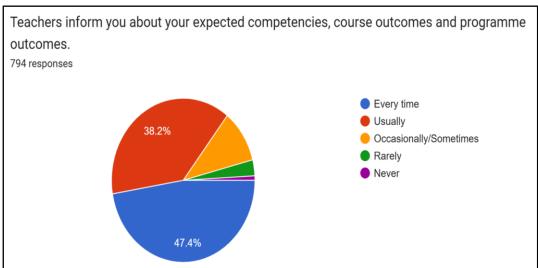
8. The Questions and analysis of responses is shown below graphically:



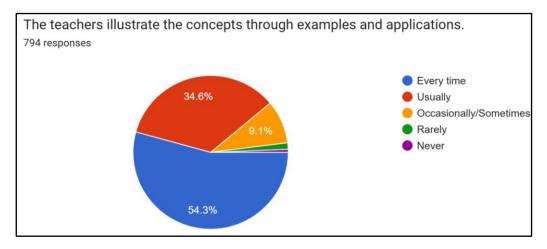
SSS-2023-24 Page 3 | 12

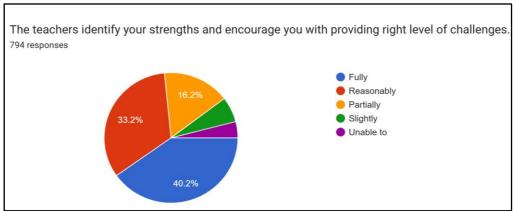


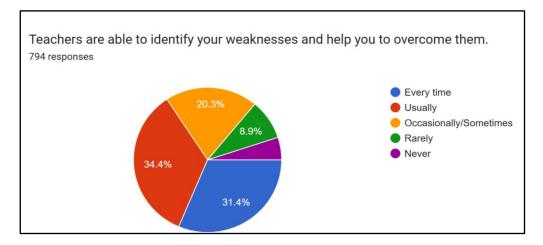




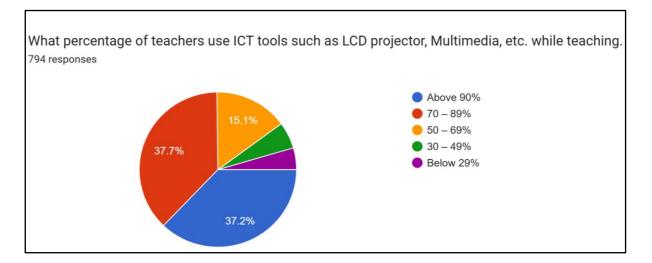
SSS-2023-24 Page 4 | 12

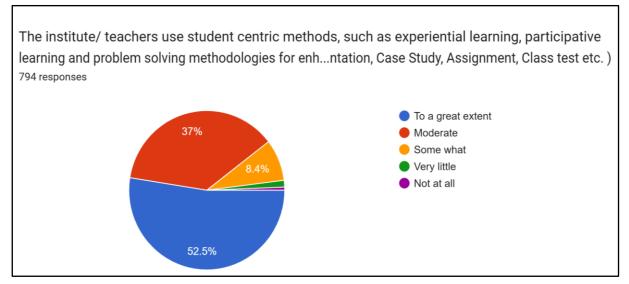


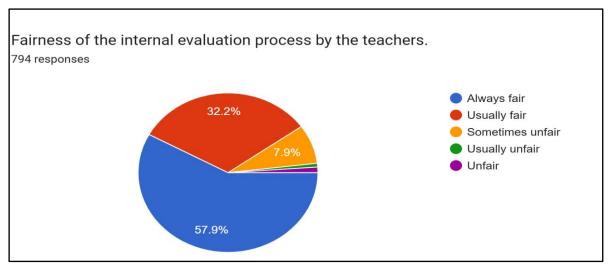




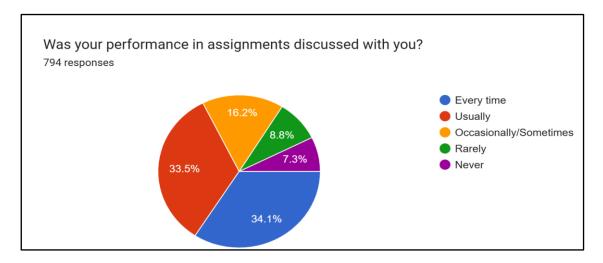
SSS-2023-24 Page 5 | 12

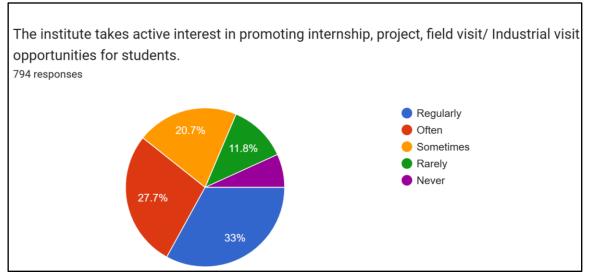


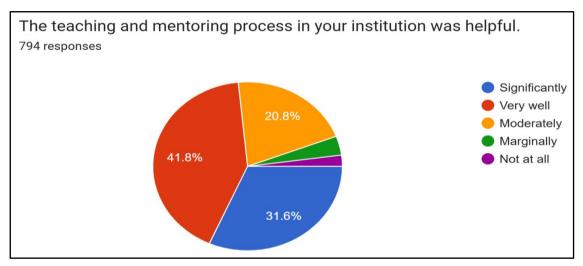




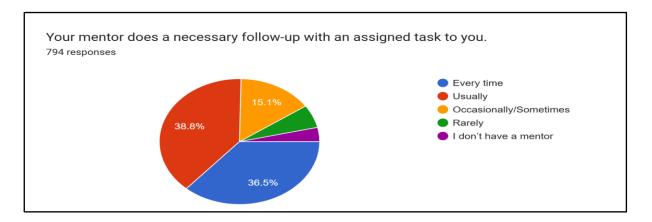
SSS-2023-24 Page 6 | 12

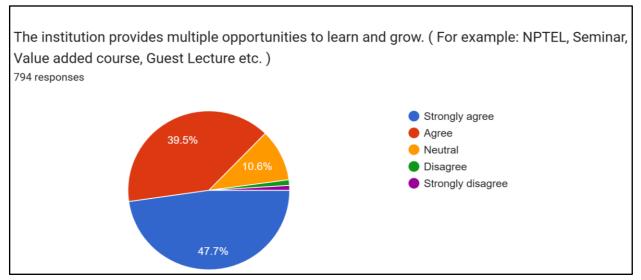


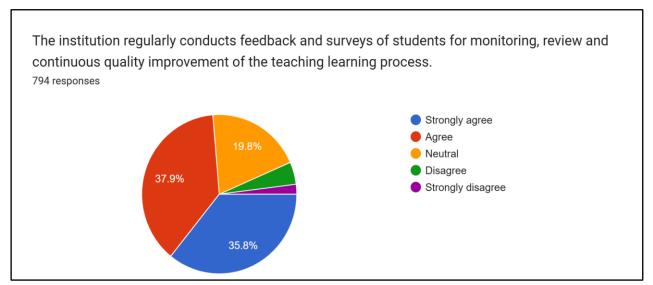




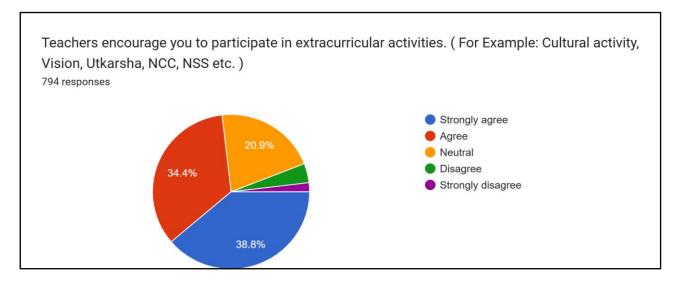
SSS-2023-24 Page 7 | 12

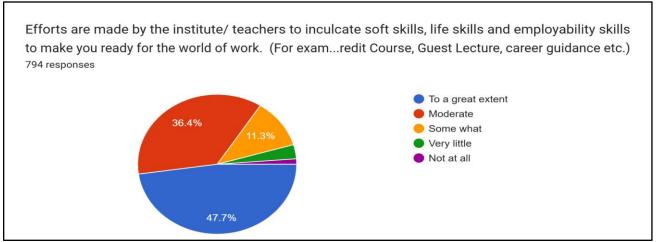




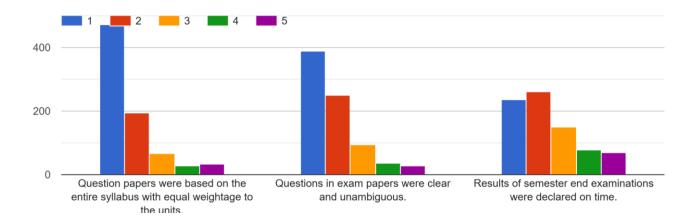


SSS-2023-24 Page 8 | 12



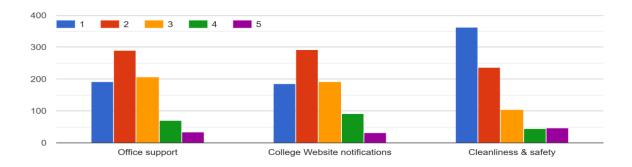


Read each statement and select an appropriate alternative based on your experience . 1-Always , 2- Often , 3- Sometimes, 4- Rarely , 5- Never

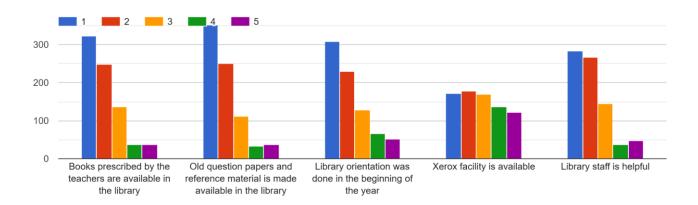


SSS-2023-24 Page 9 | 12

Mark each facility based upon your experience on the scale of 1 to 5. 1- Highly Satisfied 2-Satisfied 3- Somewhat satisfied 4- Dissatisfied 5- Highly dissatisfied



Based upon your library experience, rate the following on the scale of 1 to 5. 1- Strongly agree 2- Agree 3- Somewhat agree 4- Disagree 5- Strongly disagree



SSS-2023-24 Page 10 | 12

Questionnaire with answer statistics 1 is strongly agree, 2 is agree, 3 is Neutral, 4 is disagree, 5 is strongly disagree								
How much of the syllabus was covered in the class?	61.2%	30%	6%	2.3%	0.5%			
How well did the teachers prepare for the classes?	60.6%	29.2%	8.8%	1.1%	0.3%			
How well were the teachers able to communicate?	61.1%	27.1%	9.4%	1.6%	0.8%			
Teachers inform you about your expected	47.4%	38.2%	10.5%	3.1%	0.9%			
competencies, course outcomes and program								
outcomes.	54.20/	24.60/	0.10/	1 40/	0.60/			
The teachers illustrate the concepts through examples and applications.	54.3%	34.6%	9.1%	1.4%	0.6%			
The teachers identify your strengths and encourage	40.2%	33.2%	16.2%	6.3%	4%			
you with providing right level of challenges.								
Teachers are able to identify your weaknesses and	31.4%	34.4%	20.3%	8.9%	5%			
help you to overcome them.								
What percentage of teachers use ICT tools such as	37.2%	37.7%	15.1%	5.5%	4.5%			
LCD projector, Multimedia while teaching.								
The institute/ teachers use student centric methods,	52.5%	37%	8.4%	1.4%	0.6%			
such as experiential learning, participative learning								
and problem-solving methodologies for enhancing								
learning experiences. (For example: Solo or Group								
Presentation, Case Study, Assignment, Class test etc.)								
Fairness of the internal evaluation process by the	57.9%	32.2%	7.9%	0.8%	1.1%			
teachers.								
Was your performance in assignments discussed with	34.1%	33.5%	16.2%	8.8%	7.3%			
you?								
The institute takes active interest in promoting	33%	27.7%	20.7%	11.8%	6.8%			
internship, project, field visit/ Industrial visit								
opportunities for students.								
The teaching and mentoring process in your institution	31.6%	41.8%	20.8%	3.7%	2.1%			
was helpful.								
Your mentor does a necessary follow-up with an	36.5%	38.8%	15.1%	5.9%	3.7%			
assigned task to you.								

SSS-2023-24 Page 11 | 12

The institution provides multiple opportunities to	47.7%	39.5%	10.6%	1.1%	1%
learn and grow. (For example: NPTEL, Seminar,					
Value added course, Guest Lecture etc.)					
The institution regularly conducts feedback and	35.8%	37.9%	19.8%	4.5%	2%
surveys of students for monitoring, review, and					
continuous quality improvement of the teaching					
learning process.					
Teachers encourage you to participate in	38.8%	34.4%	20.9%	4%	1.9%
extracurricular activities. (For Example: Cultural					
activity, Vision, Utkarsha, NCC, NSS etc.)					
Efforts are made by the institute/ teachers to inculcate	47.7%	36.4%	11.3%	3.3%	1.3%
soft skills, life skills and employability skills to make					
you ready for the world of work. (For example:					
Credit Course, Guest Lecture, career guidance etc.)					
The overall quality of the teaching-learning process in	35.9%	42.9%	18.5%	1.3%	1.4%
your institute is very good.					

Restra

Ms. Geeta Paluskar IQAC Coordinator

Principal
SIES College of Arts, Science &
Commerce (Autonomous)
Sion (West), Murripal - 400 022.

Dr. Uma Shankar Principal



SSS-2023-24 Page 12 | 12